

MCMA

Navigating The Terrain of Change

Alonzo Kelly, MPA, MHRLR, MBA, PhD

CEO

Kelly Leadership Group, LLC



Psychologically Safe Environments

- Accountability
- Courage
- Humility
- Empowerment



Ground 'Recommendations'

- 2 Second Rule
- Be Clear
- Land The Plane
- 'It has been my experience...'
- 'It is my understanding'
- A Kick-ass Half is better than a Half-ass Whole!









6 Modalities of Learning

- Read
- Write
- Listen
- Speak
- Think
- Roleplay



Breakthrough Questions

- What would you suggest?
- What would it take for you to agree?
- Can you live with it?



Formula

- $1 + X = 1$
- Results + Do Nothing = Clever Story







Trust

- Communication
- Competence
- Contract











Scaffold of Questions and Answers



R.A.C.I

- Recommend
- Approve
- Consult
- Inform



Design Flaw or Perfect?





Contact Information

- www.alonzokelly.com
- alonzo@kellyleadershipgroup.com
- Facebook: KellyLeadershipGroup
- Twitter: @KLGLLC
- LinkedIn: Alonzo Kelly
- YouTube: Kelly Leadership Group
- 414-688-9642

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LEADERSHIP: THE WAY I SEE IT



PODCAST

with

Dr. Alonzo Kelly

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